

ASSOCIATED STUDENTS, INCORPORATED

CALIFORNIA STATE UNIVERSITY, LOS ANGELES

ADMINISTRATIVE MANUAL

ASI Officer Performance Review &

Removal Procedure

Policy 020

1.0 PURPOSE:

To develop leadership and accountability through the process of performance <u>feedback</u> and review within ASL To <u>also</u> establish procedures to fairly manage the performance review or removal of elected or appointed student officers.

- 2.0 REFERENCES:
 - ASL Bylaws
 - ASL Codes of Procedures
 - ASL Application Overviews & Position Descriptions
 - ASL Attendance & Absenteeism Policy
 - ASI Ethics Policy

3.0 POLICY REGARDING PERFORMANCE EXPECTATION AND MANAGEMENT

3.1 Member Performance Management Training

3.1.1 ASI elected and appointed members are required to participate in summer trainings, orientations, and meetings once their term or appointment begins the first day of the Summer Intersession. These trainings will orientate members regarding the purpose of the organization and how their position and specific responsibilities are essential to the organizations success,

3.1.1.1 Summer Meetings & Leadership Trainings

3.1.1.1.1 A summer meeting and training schedule will be shared at the new member orientation after the election. Full participation is required.

3.1.1.2 Mid-Year Training

3.1.1.2.1 The Mid-Year Training Meeting occurs the weekend prior to the beginning of the spring semester.

3.1.1.3 Member Orientation

3.1.1.3.1 Once appointed to a major position or committee appointees are required to participate in an ASI Orientation organized by the Election and Orientation Commissioner and Secretary Treasurer.

3.1.1.4 Regular Direct Report Meetings

3.1.1.4.1 A regular meeting between the Direct Report and respective ASI

Member must be set one week after appointment. The meeting

- 1 of 4 –

ASI Officer Performance Review & Removal Procedure - Policy 004

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frequency will be determined at the first meeting but must/should happen at least once a month. A meeting status report will be filled out and signed by each in 3.1.1.4.2 attendance. Meeting and Training Attendance Expectations Members attendance is an essential requirement of each position to ensure the governance of the corporation. Attendance will be tracked by the Secretary Treasure Formatted: Font: (Default) Century Gothic, 10 pt, Font and reported to the Executive Committee on a biweekly basis. Attendance at leadership trainings will be equal to the value of a biweekly report during Formatted: Font: (Default) Century Gothic, 10 pt, Font a given GIA Payment window. color: Red Request to miss a meeting or training must be provided in advance to the ASI President or committee chairperson, committee recording secretary, Secretary Treasurer, along with cc'ing the Executive Director and ASI support staff. Bi-weekly Report, Meeting Status Report, and State of Affairs Reports Formatted ASI Members will submit regular meeting status reports documenting the scope of their **Formatted** work and progress towards accomplishing sort and long-term goals based on the GIA payment schedule. ASI Members will submit regular meeting status reports documenting the scope of their work and progress towards accomplishing sort and long-term goals based on the GIA payment schedule. Formatted Use of electronic devices should be limited to committee items or in case of **Formatted** Committee Members should review supplementary documents in advance and arrive prepared for meetings Chairs should prepare Agendas for their Committee Meetings at least 72 hours in advance and prepare supplementary documents at least 24 hours in advance Be in your seats during the assigned start time of the committee. Committee Members who arrive late/ miss a committee member must notify the committee chair at least 24 hours in advance to constitute an "excused" designation. The only exception is medical and family emergencies. Committee members are expected to engage and contribute during the meetings. **Formatted** The ASI office is a professional environment, and in order to maintain such a classification, ASI Formatted: Indent: Left: 1" members must follow the guidelines provided below. ASI members are not allowed to sleep and speak foully in the common area of the ASI **Formatted**

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ASI members must handle ASI Property with care. 3.5.3

ASI members are responsible for cleaning up after themselves after using the ASI Office

ASI members are allowed to use the office printer primarily for ASI business. ASI members must use their own printing code. ASI members are responsible for attaining their own printing code from the ASI Office Manager

To ensure fairness and the integrity of the ASI General Election process, access to the ASI Office is limited during election season to comply with the Elections Committee Code of Procedures Policy 004.

POLICY & PROCES REGRDING PERFORMANCE REVIEW AND REMOVAL

- 2 of 4 -

ASL Officer Performance Review & Removal Procedure - Policy 004

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Meeting Behavior

Office Usage

3.5.2

emergencies.



Any appointed or elected ASI members may be subject to a performance review, probation, or removal from office for failure to judiciously complete assigned duties outlined in position descriptions, ASI Policies and specific Codes of Procedures.

The performance review or removal process shall begin at the Direct Report level and be reviewed at the Executive Committee level and shall follow the process outlined below;

- 4.1.1 Building the Case: The Direct Report and ASI Support Staff should meet to review any supporting documents and discuss experiences that would support possible removal (i.e. meeting status reports, biweekly report, emails, etc.) All recommendations are to be submitted in writing and reviewed by the ASI President and Executive Director/staff before being shared with the officer in question.
- 4.1.2 **Performance Warning**: Any appointed or elected ASI officer may receive a written performance warning from her/his Direct Report.
 - 4.1.2.1 The written warning must outline concerns, expectations, and a timeline for accomplishing said task or expectations, which shall not exceed ten (5) business days.
 - 4.1.2.2 The President and ASI Support Staff must be present in the meeting.
- 4.1.3 Remediation Meeting: The Direct Report shall schedule a meeting within five (5) business days after the warning period. If said task(s) or expectation(s) were completed, this process concludes. If not, the performance warning and all supporting document is forwarded to the ASI President for a special Executive Committee Meeting
- 4.1.4 Executive Committee Hearing: The Executive Committee will hold a hearing where they will review the evidence provided by the direct report, will allow both sides to present their case, and then take disciplinary action which includes putting the officer on probation or removal of the officer
- 4.1.5 Judicial Review Committee: The Judicial Review Committee will review if the process was followed according to policy.
- 4.1.6 Board of Directors Meeting: The Board of Directors will have an opportunity to either reaffirm or overturn the decision of the Executive Committee
- 4.1.7 Grievance & Hearing Procedures:
 - i. Per the ASI Bylaws the Judicial Review Committee hears and resolves all grievances between members of the Associated Students, Inc. and the Board of Director's.
 - ii. Once a removal has been acted upon and supported by the Executive Committee a plaintiff may file a grievance through the JRC to challenge only

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- 3 of 4 –

ASL Officer Performance Review & Removal Procedure - Policy 004

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Numbering Style: 1, 2, 3, ... + Start at: 1 + Alignment: Left + Aligned at: 1" + Tab after: 1.5" + Indent at: 1.5", Tab stops: Not at 0.75" Clause 2. Review. Any decision of the Board of Directors is subject to review in Deleted: <#>¶ the following manner: Formatted: Font: (Default) Century Gothic, 12 pt The Board of Directors, by a majority vote, may present matters to Formatted: Normal, No bullets or numbering, Tab stops: the Judicial Review Committee.

The Associated Students, Inc. President or the Chief Justice shall be obligated to convene a Judicial Review Committee upon receigt. of a petition requesting such an action containing seventy-five (75) <#>Performance Review Meeting: A Direct Report student signatures, with permanent file numbers, verified by the will conduct a Performance Review Meeting where University Registrar. the Direct Report will outline the concerns regarding the individual and plans of action on how to resolve Clause 3. Power. The Judicial Review Committee, after appropriate legal consultation, shall have the power to declare corporation actions contrary to the Articles of Incorporation, Bylaws, or any Code. Such the concerns. The Direct Report will send a summary e-mail of the conversation within 48 hours of the performance review meeting. ¶ declarations shall then be referred to the Board of Directors for immediate remedial action pursuant to Article VI, Section 1, Clause 1. Formatted: Font: (Default) Times, Font color: Black **Deleted:** DAVID has suggested the following:¶ Remove performance review meeting section Clause 4. Procedures. The Judicial Review Committee shall: Make Performance warning step the first step. Performance warning Establish its own Code of Procedures. This code shall be approved by the Associated Students Board of Directors.
Submit its decisions in writing to the Associated Students Board of is issued and incorporates evidence gathered from status reports, biweekly's, etc. The Direct Report issues the performance warning and makes it clear to the reportee that it's time to clean up their act or disciplinary action will follow. The President and Executive Directors for appropriate action and inclusion in the official minutes. Director are present in the meeting with the direct report and person receiving the performance. After 5 business days, a follow-up meeting will be done to see if the individual has achieved the Clause 4. Work Completed: expectations set by the direct report. The President & Executive Director will be present in the meeting. If the Direct Report A. If removal is overturned the student officer will not be penalized for the work missed and will be entitled to their full GIA payment. determines that the performance fulfilled the expectations set out 4.1.8 Formatted: Font: (Default) Century Gothic, Font color: Red Deleted: <#>Performance Warning: Any appointed or elected A.S.I. officer may receive a

procedural issues that may be in conflict or contrary to approved policies as

outlined in the ASI Bylaws, Article IX, Section 7:

Policy History:

11/21/13 Approved:

??? 2018 Pending:

- 4 of 4 -

ASL Officer Performance Review & Removal Procedure - Policy 004

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Deleted: <#>Removal Process: Upon receiving a recommendation from the Direct Report for the Deleted: Grievance & Hearing Procedures:¶

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