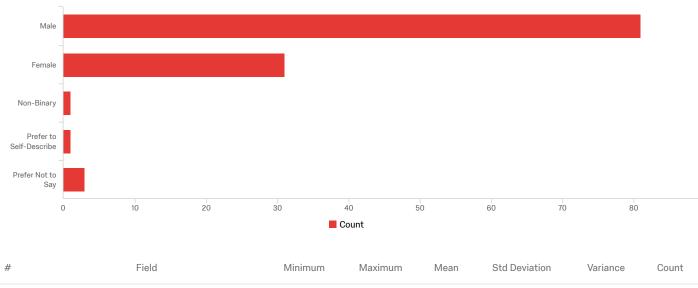
# Default Report

2018 VRC Military-Connected Student Survey October 3, 2018 4:51 PM MDT

### Q2 - What is your gender?



1	What is your gender? - Selected Choice	1.00	5.00	1.39	0.72	0.51	117
	, ,						

#	Field	Choic Coun	
1	Male	69.23%	81
2	Female	26.50%	31
3	Non-Binary	0.85%	1
4	Prefer to Self-Describe	0.85%	1
5	Prefer Not to Say	2.56%	3
			117

Showing Rows: 1 - 6 Of 6

## Q3 - Please list your age.

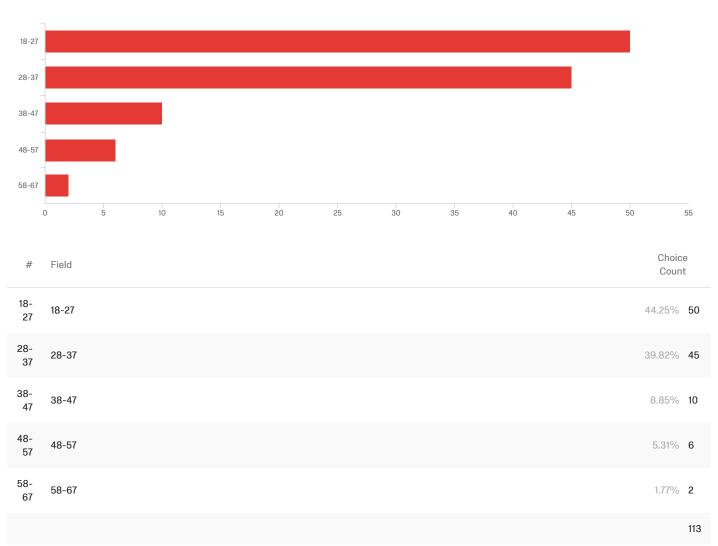
Please list your age.

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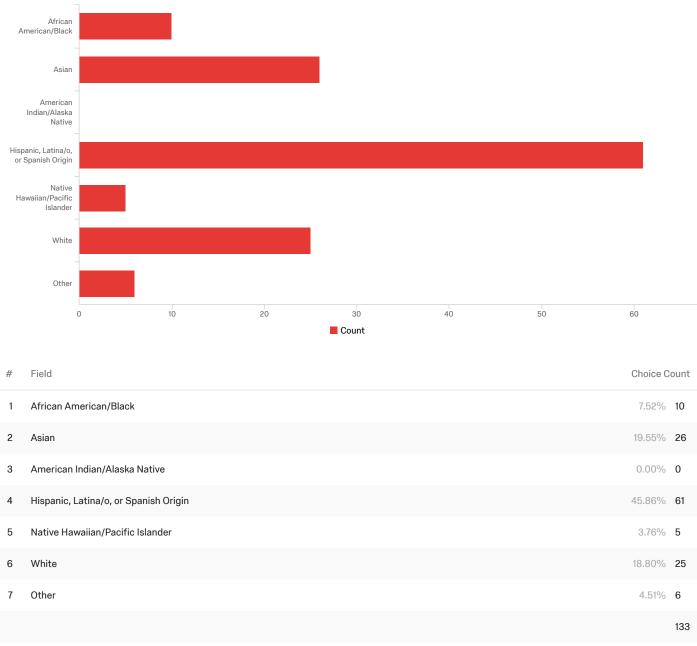
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	Showing records 1 - 114 of 114



Showing Rows: 1 - 6 Of 6

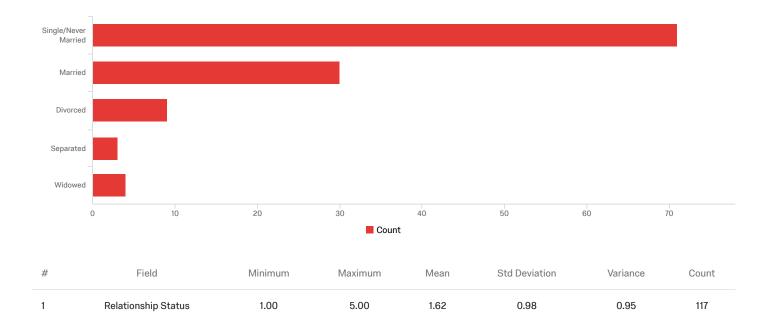
### Age



### Q4 - Which categories best describe you? (Select all that apply)

Showing Rows: 1 - 8 Of 8

### Q5 - Relationship Status



#	Field	Choic Coun	
1	Single/Never Married	60.68%	71
2	Married	25.64%	30
3	Divorced	7.69%	9
4	Separated	2.56%	3
5	Widowed	3.42%	4
			117

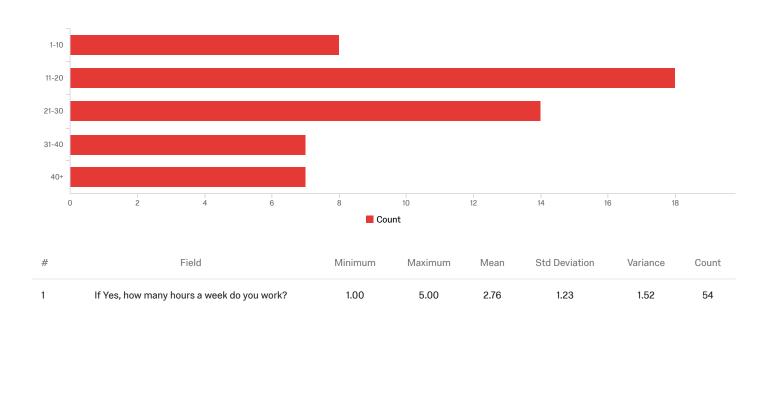
Showing Rows: 1 - 6 Of 6

# Q6 - Are you currently employed?



#	f Field	Choice Count
1	1 Yes	46.15% <b>54</b>
2	2 No	53.85% <b>63</b>
		117

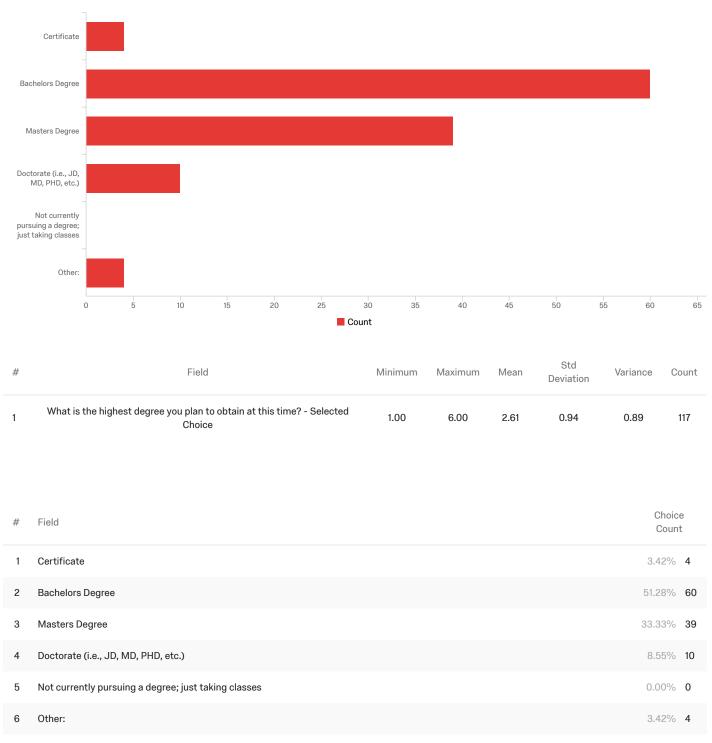
Showing Rows: 1 - 3 Of 3



## Q7 - If Yes, how many hours a week do you work?

#	Field	Choice Count
1	1-10	14.81% <b>8</b>
2	11-20	33.33% 18
3	21-30	25.93% 14
4	31-40	12.96% <b>7</b>
5	40+	12.96% <b>7</b>
		54

Showing Rows: 1 - 6 Of 6

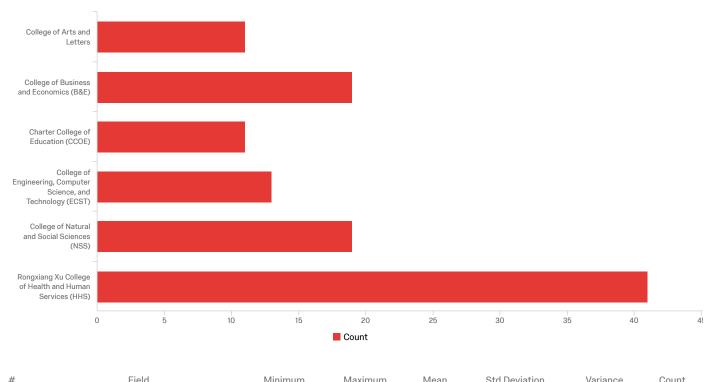


### Q9 - What is the highest degree you plan to obtain at this time?

Showing Rows: 1 - 7 Of 7

117

### Q10 - Which college do you belong to?



#	Field	winnimum	waximum	Iviean	Sta Deviation	variance	Count
1	Which college do you belong to?	1.00	6.00	4.17	1.79	3.21	114

#	Field	Choic Coun	
1	College of Arts and Letters	9.65%	11
2	College of Business and Economics (B&E)	16.67%	19
3	Charter College of Education (CCOE)	9.65%	11
4	College of Engineering, Computer Science, and Technology (ECST)	11.40%	13
5	College of Natural and Social Sciences (NSS)	16.67%	19
6	Rongxiang Xu College of Health and Human Services (HHS)	35.96%	41
			114

Showing Rows: 1 - 7 Of 7

# Q11 - What is your major course of study?

What is your major course of study?

Animation
Social Work
Criminal Justice
Nursing
Social work
Exercise Science
Biology
Psych
Child Development
Art
Child Development
Business Administration focus on Entrepreneurship
vocational rehabilitation counseling
Nutritional Science
Food Science & tech
Public Health
Social work
Kinesiology
Exercise Science and Biosciences
Art studio
Computer Science
Communication Disorders
Marketing
Computer Information Systems - Option In Information Technology
English
Biochemistry

Mass Communications

#### Finance

Latin American Studies

**Business Administration Management** 

Biology with minor in Forensics

Entrepreneurship

Kinesiology

psychology

Social Work

**Business Management** 

Geography - Urban Studies

Accounting

Biology

Nursing

Industrial Technology

Nursing

History

**Criminal Justice** 

**Business Administration** 

Biology

Clinical laboratory scientist program

Management

Music performance

Exercise Science

Criminal of Justice

Mechanical engineering

Kinesiology

Special Education Mild/ Moderate Disabilities

**Criminal Justice** 

Health

#### Kinesiology

Pan African Studies and Film Production

Industrial Technology

Music-Instrumental Performance

**Criminal Justice** 

industrial technology

Sociology

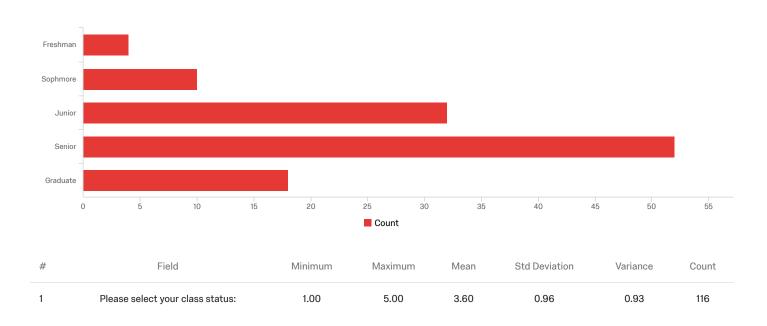
Industrial Technology

Applied Math

Information systems

Kinesiology

Showing records 1 - 67 of 67



## Q12 - Please select your class status:

#	Field	Choice Count
1	Freshman	3.45% <b>4</b>
2	Sophmore	8.62% 10
3	Junior	27.59% <b>32</b>
4	Senior	44.83% <b>52</b>
5	Graduate	15.52% <b>18</b>
		116

Showing Rows: 1 - 6 Of 6

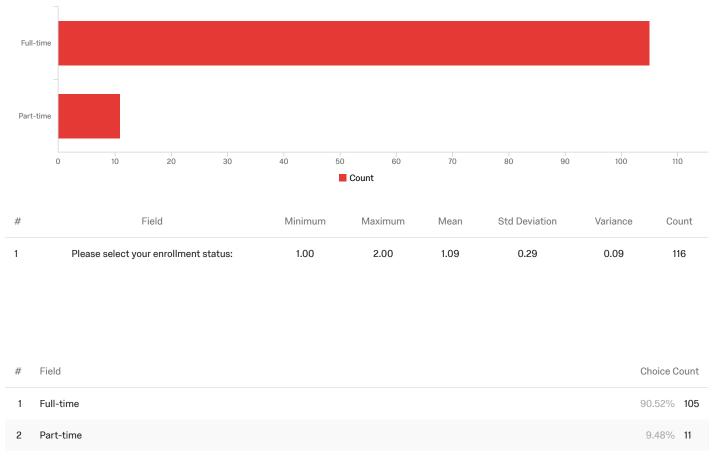
Q13 - Please select your arrival status:



1First-time freshman12.17%142Returning student21.74%253Transfer student66.09%76115	#	Field	Choice Count
3 Transfer student 66.09% 76	1	First-time freshman	12.17% <b>14</b>
	2	Returning student	21.74% <b>25</b>
115	3	Transfer student	66.09% <b>76</b>
			115

Showing Rows: 1 - 4 Of 4

## Q14 - Please select your enrollment status:



116

Showing Rows: 1 - 3 Of 3

# Q15 - How many units are you taking?

How many units are you taking?

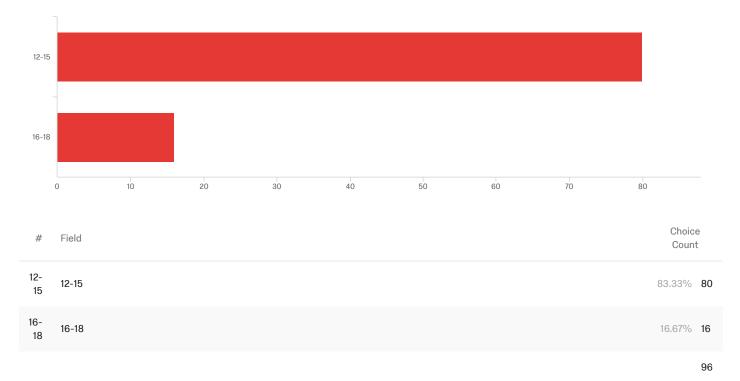
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	Showing records 1 - 104 of 104

### Units



Showing Rows: 1 - 3 Of 3

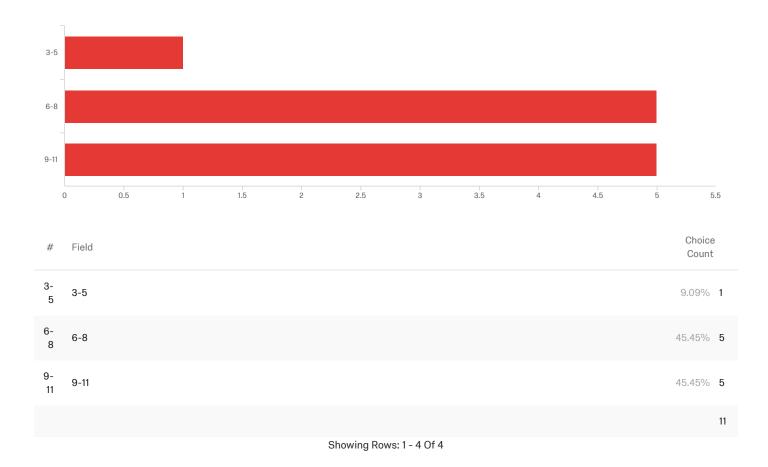
# Q15 - How many units are you taking?

How many units are you taking?

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Showing records 1 - 11 of 11

### Part Time Units



## Q16 - Distance (in miles) traveled to campus daily:

Distance (in miles) traveled to campus daily.

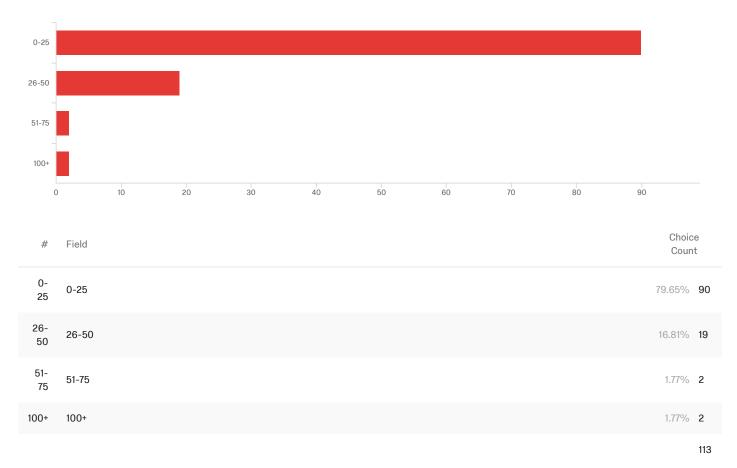
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Showing records 1 - 114 of 114	

### Distance



Showing Rows: 1 - 5 Of 5

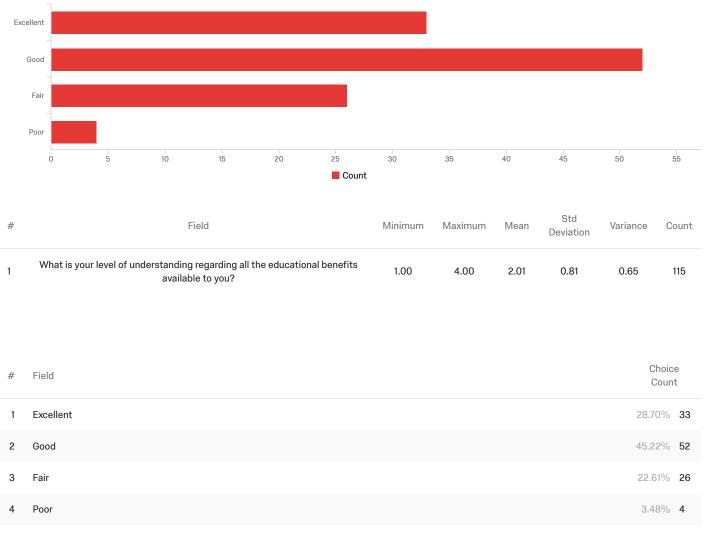


### Q18 - Please select the benefits you are currently utilizing. (Select all the apply)

Showing Rows: 1 - 8 Of 8

Q19 - What is your level of understanding regarding all the educational benefits available

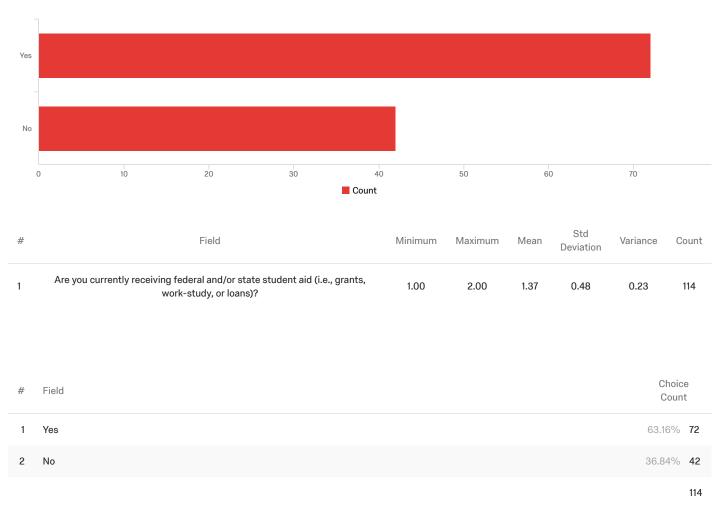




115

Showing Rows: 1 - 5 Of 5

Q21 - Are you currently receiving federal and/or state student aid (i.e., grants, work-study,



or loans)?

Showing Rows: 1 - 3 Of 3

# Q22 - If "yes", how many academic years have you received financial aid?

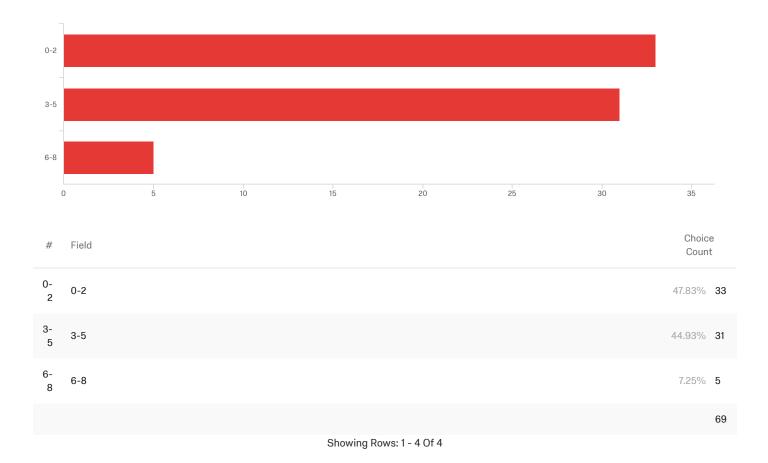
If "yes", how many academic years have you received financial aid?

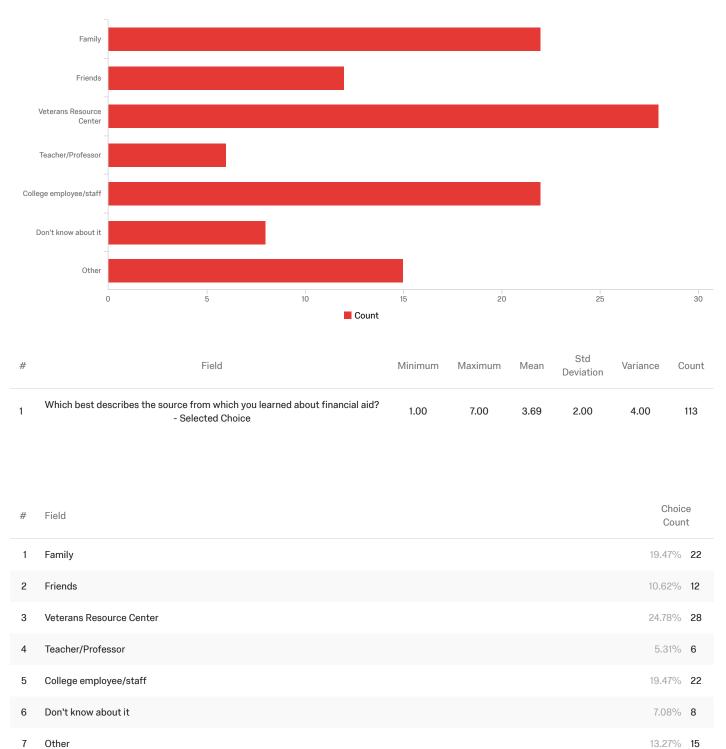
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	Showing records 1 - 72 of 72

### **Financial Aid Years**



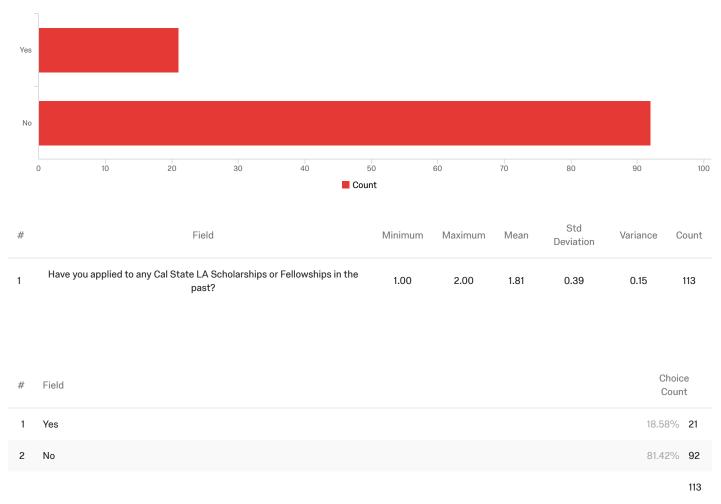


Q23 - Which best describes the source from which you learned about financial aid?

7 Other

Showing Rows: 1 - 8 Of 8

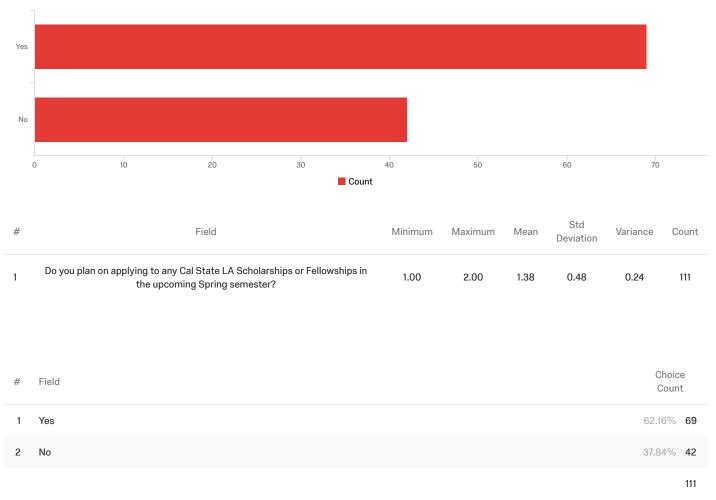
113



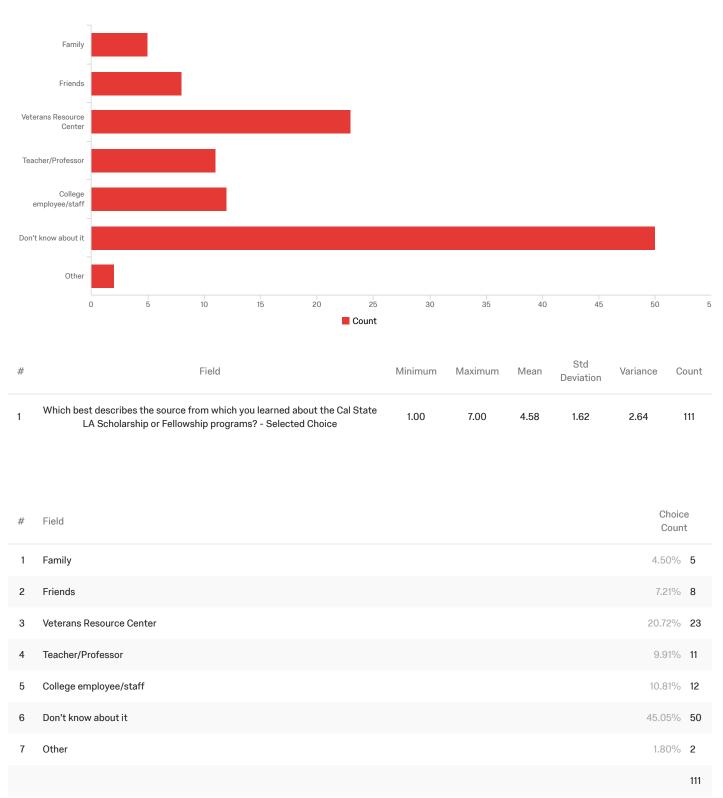
Q24 - Have you applied to any Cal State LA Scholarships or Fellowships in the past?

Q25 - Do you plan on applying to any Cal State LA Scholarships or Fellowships in the

upcoming Spring semester?

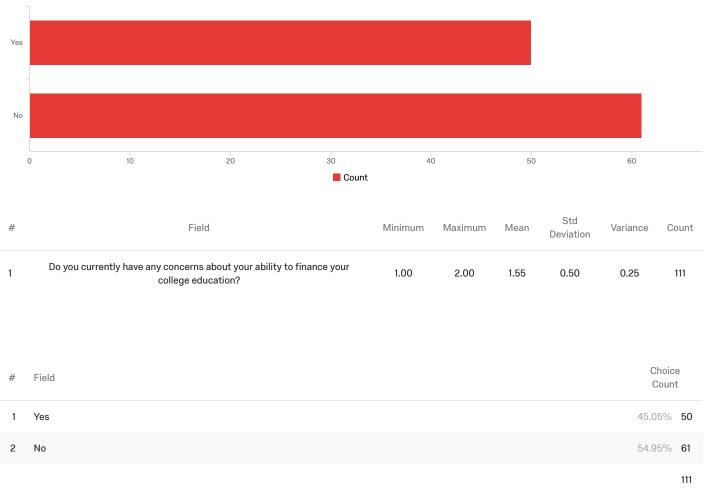


Q26 - Which best describes the source from which you learned about the Cal State LA



Scholarship or Fellowship programs?

Q27 - Do you currently have any concerns about your ability to finance your college



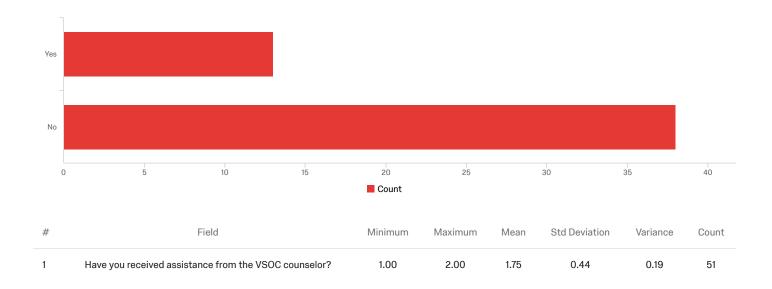
education?





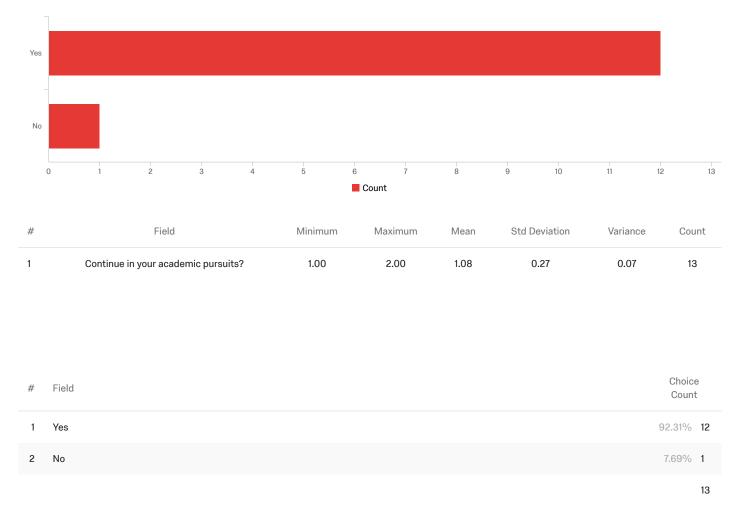
#	Field	Choice Count
1	Yes	46.36% 51
2	No	53.64% <b>59</b>
		110



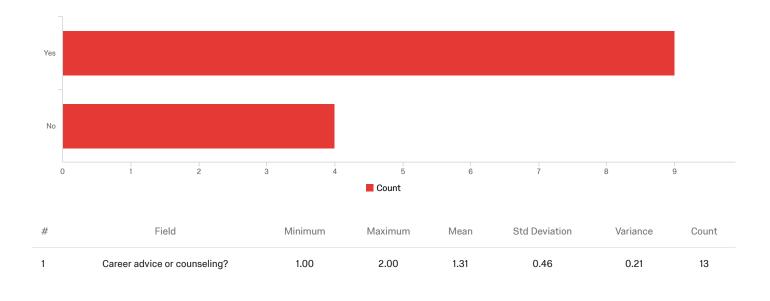


#	Field	Choice Count
1	Yes	25.49% <b>13</b>
2	No	74.51% <b>38</b>
		51

## Q32 - Continue in your academic pursuits?



## Q33 - Career advice or counseling?



#	Field	Choice Count
1	Yes	69.23% <b>9</b>
2	No	30.77% <b>4</b>
		13

### Q34 - Receive medical referrals?



2 No 61.54% 8	1	fes	38.46%	5
	2 1	No	61.54%	8

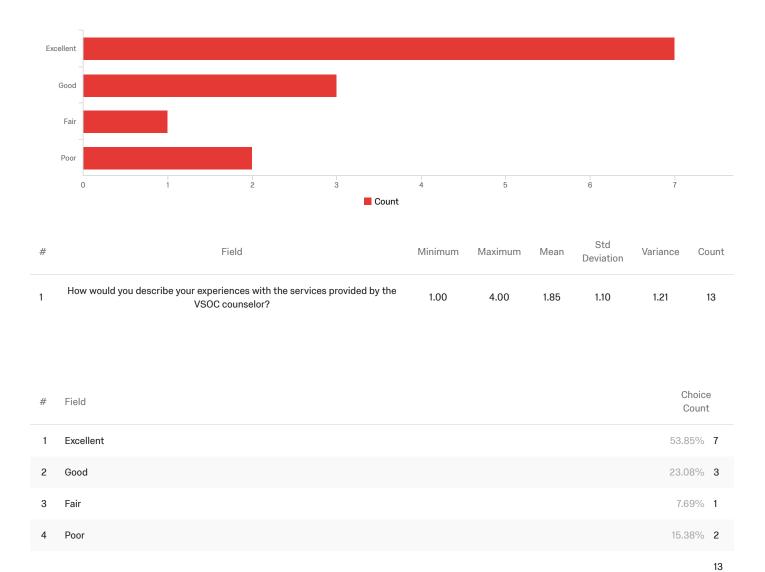
Showing Rows: 1 - 3 Of 3

13

### Q35 - Are you satisfied with the level of support received?

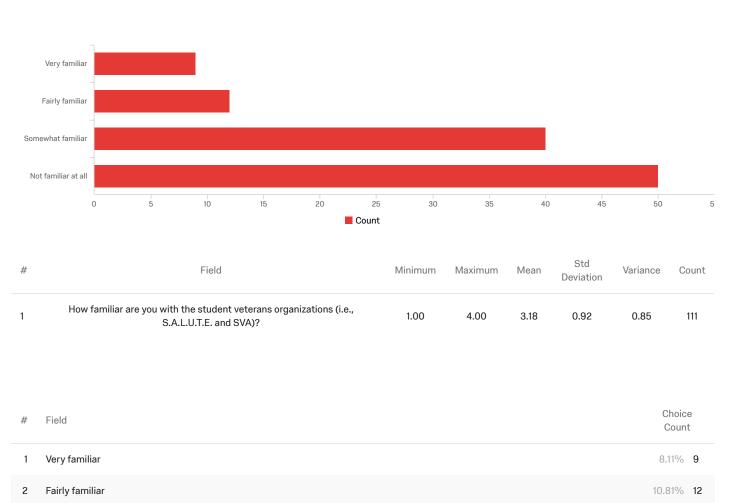


Q36 - How would you describe your experiences with the services provided by the VSOC



#### counselor?

Q38 - How familiar are you with the student veterans organizations (i.e., S.A.L.U.T.E. and



SVA)?

3

4

Somewhat familiar

Not familiar at all

Showing Rows: 1 - 5 Of 5

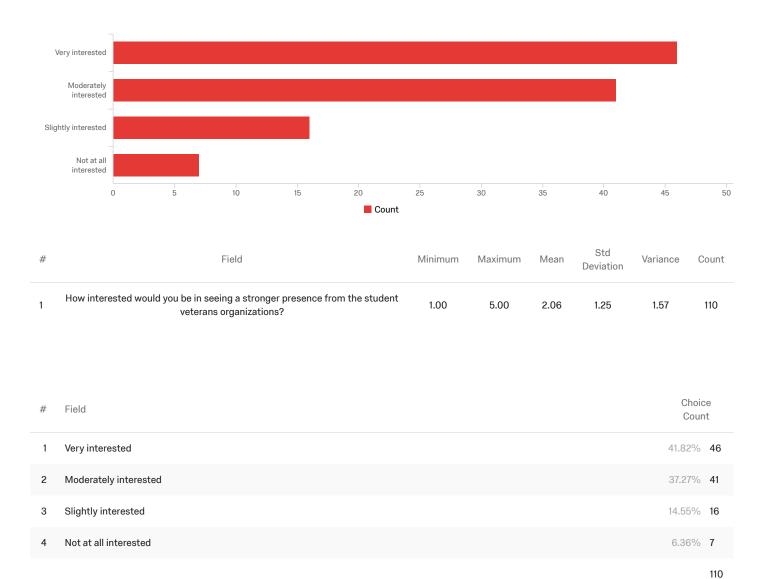
36.04% **40** 

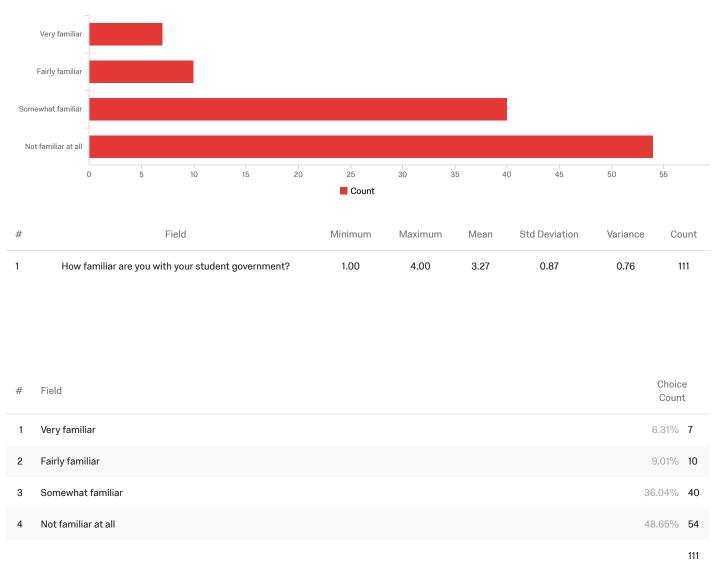
45.05% 50

111

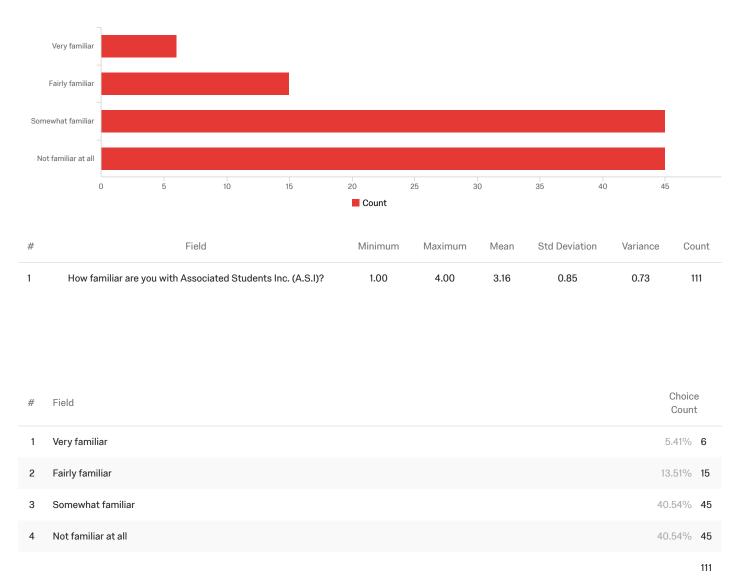
Q104 - How interested would you be in seeing a stronger presence from the student





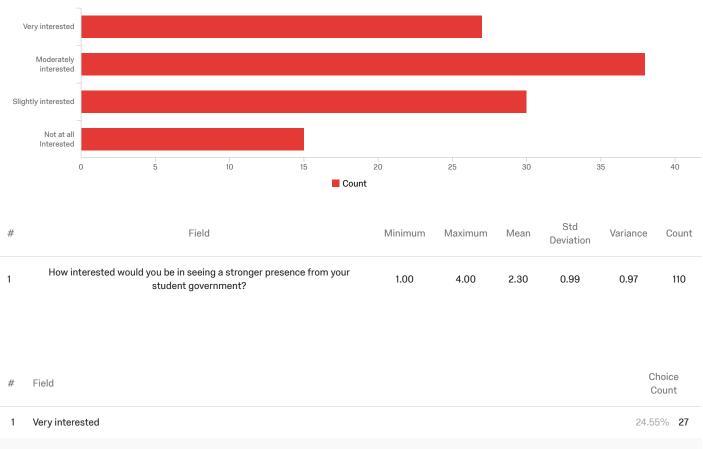


### Q117 - How familiar are you with your student government?



### Q118 - How familiar are you with Associated Students Inc. (A.S.I)?

Q119 - How interested would you be in seeing a stronger presence from your student

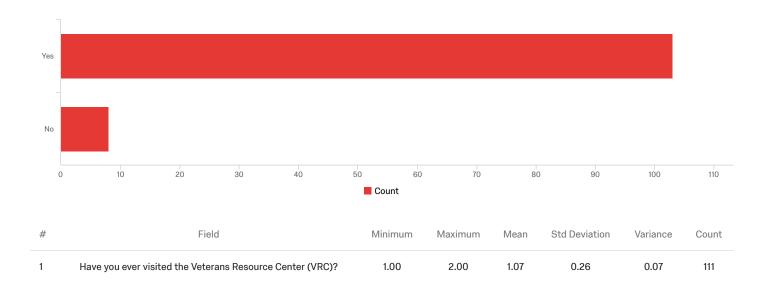


#### government?

2Moderately interested34.55%383Slightly interested27.27%304Not at all Interested13.64%15

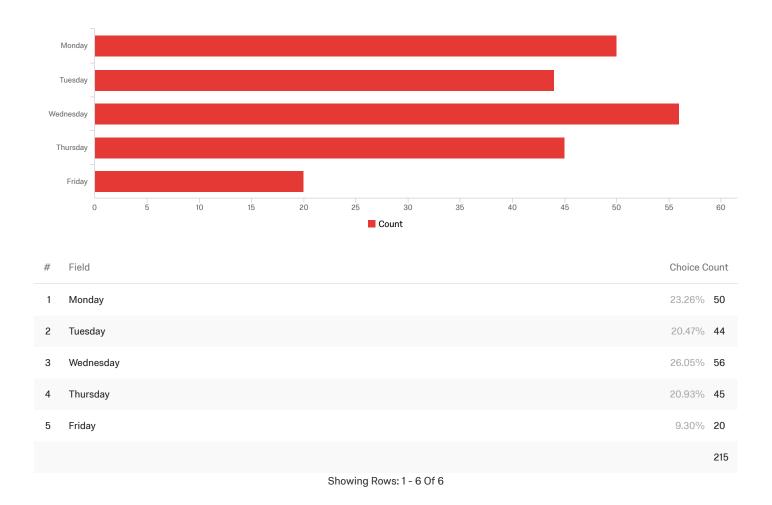
Showing Rows: 1 - 5 Of 5

110

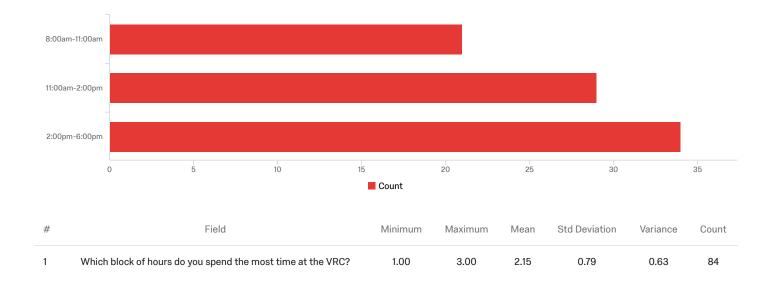


### Q40 - Have you ever visited the Veterans Resource Center (VRC)?

#	Field	Choice Count	
1	Yes	92.79% 10	03
2	No	7.21% 8	
		11	11



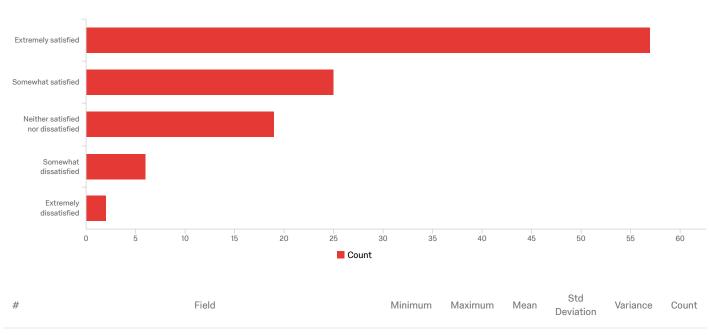
### Q41 - Which days do you frequent the VRC? (Select all that apply)



# Q42 - Which block of hours do you spend the most time at the VRC?

#	Field	Choice Count	
1	8:00am-11:00am	25.00%	21
2	11:00am-2:00pm	34.52%	29
3	2:00pm-6:00pm	40.48%	34
			84

Q43 - How satisfied are you with the current VRC hours of operation (M-Th: 8am-6pm, F:

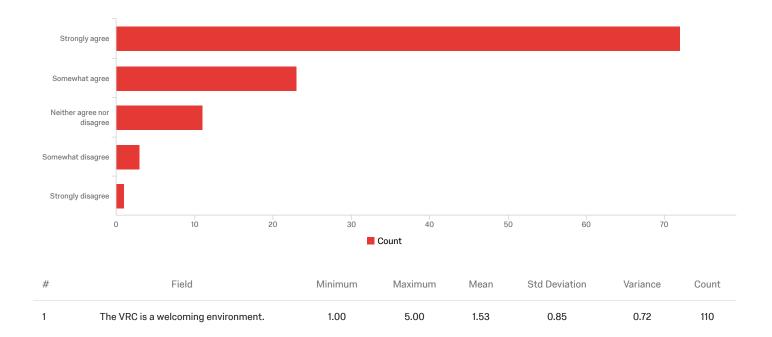


8am-5pm).

How satisfied are you with the current VRC hours of operation (M-Th: 8am-<br/>6pm, F: 8am-5pm).1.005.001.821.021.05109

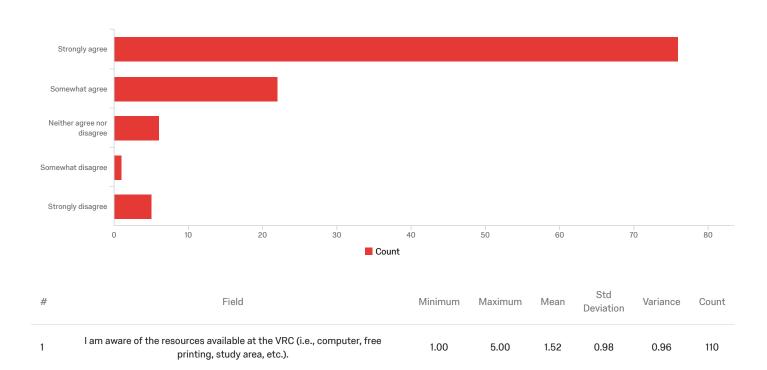
#	Field	Choice C	ount
1	Extremely satisfied	52.29%	57
2	Somewhat satisfied	22.94%	25
3	Neither satisfied nor dissatisfied	17.43%	19
4	Somewhat dissatisfied	5.50%	6
5	Extremely dissatisfied	1.83%	2
			109
	Showing Power 1 - 6 Of 6		

### Q45 - The VRC is a welcoming environment.



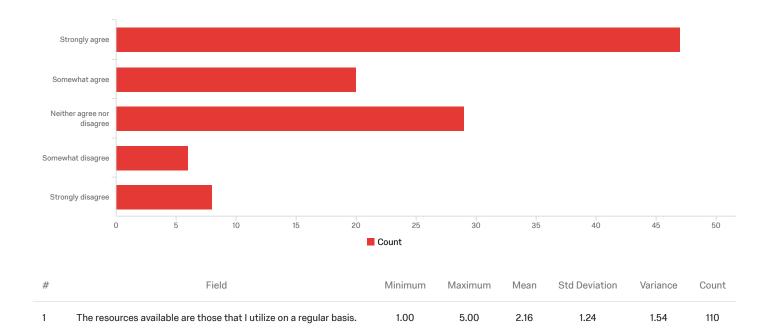
#	Field	Choic Coun	
1	Strongly agree	65.45%	72
2	Somewhat agree	20.91%	23
3	Neither agree nor disagree	10.00%	11
4	Somewhat disagree	2.73%	3
5	Strongly disagree	0.91%	1
			110

Q46 - I am aware of the resources available at the VRC (i.e., computer, free printing,



study area, etc.).

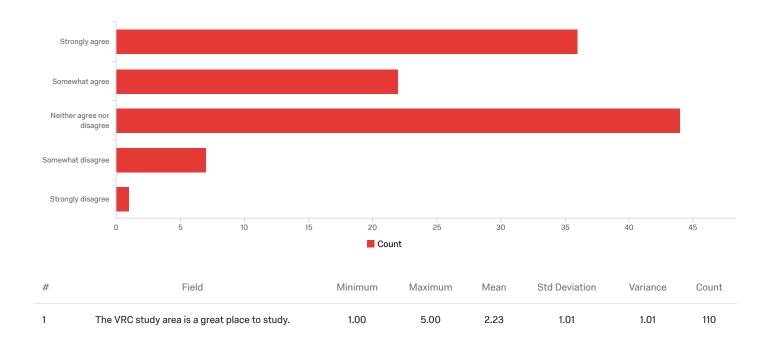
#	Field	Choice C	ount
1	Strongly agree	69.09%	76
2	Somewhat agree	20.00%	22
3	Neither agree nor disagree	5.45%	6
4	Somewhat disagree	0.91%	1
5	Strongly disagree	4.55%	5
			110



Q47 - The resources available are those that I utilize on a regular basis.

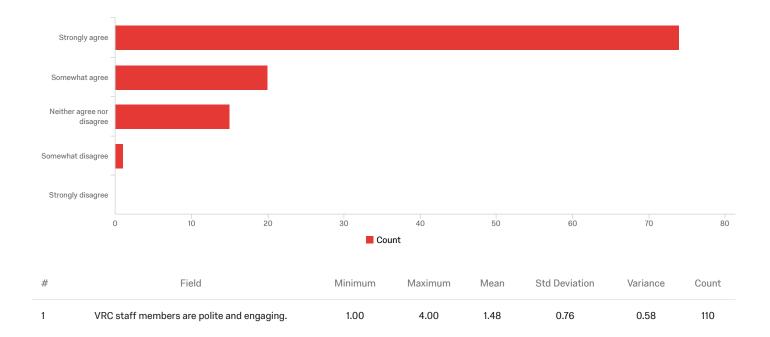
#	Field	Choic Coun	
1	Strongly agree	42.73%	47
2	Somewhat agree	18.18%	20
3	Neither agree nor disagree	26.36%	29
4	Somewhat disagree	5.45%	6
5	Strongly disagree	7.27%	8
			110





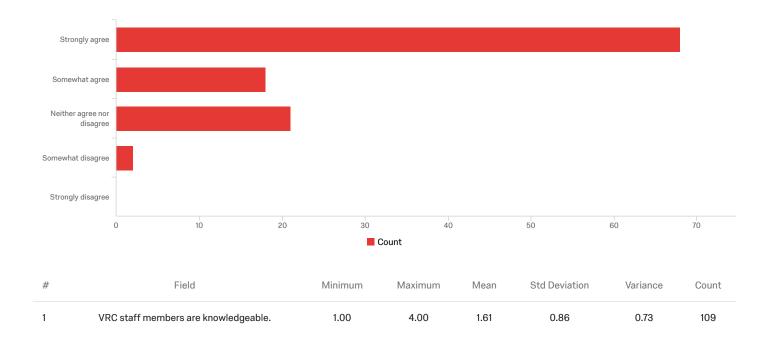
#	Field	Choice C	ount
1	Strongly agree	32.73%	36
2	Somewhat agree	20.00%	22
3	Neither agree nor disagree	40.00%	44
4	Somewhat disagree	6.36%	7
5	Strongly disagree	0.91%	1
			110

Q49 - VRC staff members are polite and engaging.

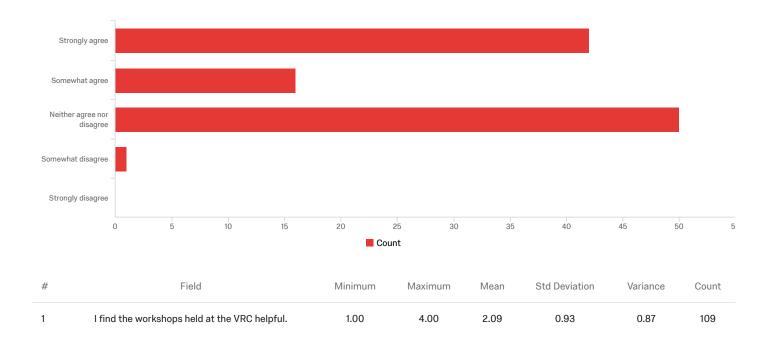


#	Field	Choid Cour	
1	Strongly agree	67.27%	74
2	Somewhat agree	18.18%	20
3	Neither agree nor disagree	13.64%	15
4	Somewhat disagree	0.91%	1
5	Strongly disagree	0.00%	0
			110

### Q50 - VRC staff members are knowledgeable.

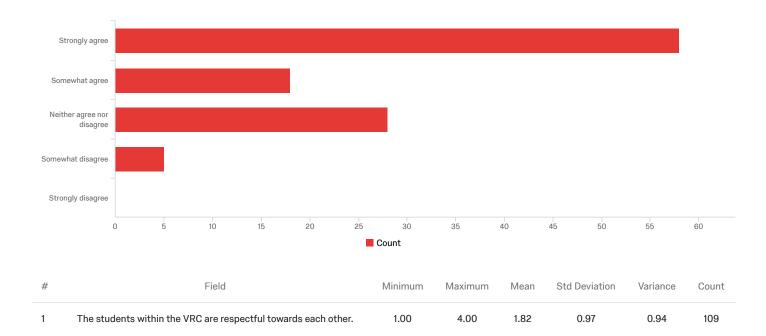


#	Field	Choice C	ount
1	Strongly agree	62.39%	68
2	Somewhat agree	16.51%	18
3	Neither agree nor disagree	19.27%	21
4	Somewhat disagree	1.83%	2
5	Strongly disagree	0.00%	0
			109



Q51 - I find the workshops held at the VRC helpful.

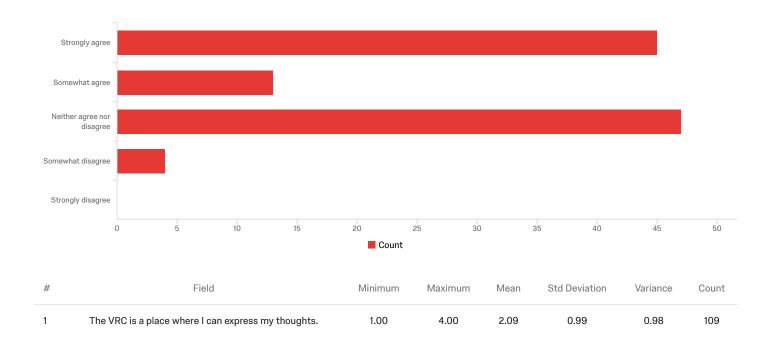
#	Field	Choice C	ount
1	Strongly agree	38.53%	42
2	Somewhat agree	14.68%	16
3	Neither agree nor disagree	45.87%	50
4	Somewhat disagree	0.92%	1
5	Strongly disagree	0.00%	0
			109



Q52 - The students within the VRC are respectful towards each other.

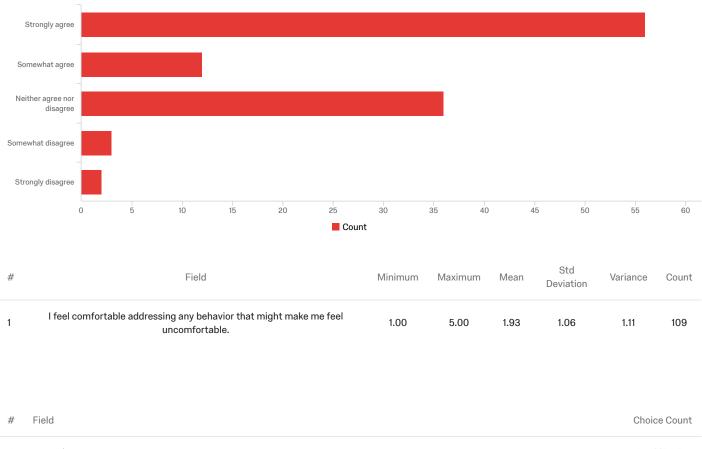
#	Field	Choice C	ount
1	Strongly agree	53.21%	58
2	Somewhat agree	16.51%	18
3	Neither agree nor disagree	25.69%	28
4	Somewhat disagree	4.59%	5
5	Strongly disagree	0.00%	0
			109





#	Field	Choic Cour	
1	Strongly agree	41.28%	45
2	Somewhat agree	11.93%	13
3	Neither agree nor disagree	43.12%	47
4	Somewhat disagree	3.67%	4
5	Strongly disagree	0.00%	0
			109





1	Strongly agree	51.38%	56
2	Somewhat agree	11.01%	12
3	Neither agree nor disagree	33.03%	36
4	Somewhat disagree	2.75%	3
5	Strongly disagree	1.83%	2
			109

#### Q55 - What can the VRC do to make the space more inclusive?

What additional things can the VRC do to make the community more inclusive?

make tv controls easily accessible without having to ask for them.

Other vets that goes into the study area needs to realize its a study area, and keep their mfing voice down.

No suggestions at this time

It's good the way it is.

It can have more events that allow the students to get to know each other better along with getting to know the staff.

I think if the VRC would like to attract more people to go there, they need a bigger and better space.

It would be nice to relocate the VRC somewhere else. It feels tucked away and hidden.

tell tell the veterans they should not curse ask the time

Have a color printer for the students like all other VRCs in this region. Have a bigger space in order to have a quiet area to study without noise.

Keep on doing the variety of workshops

I think sending out emails about the VCR are helpful.

need more free classes for job relatives

Have it perform more like a library and less like a party room.

ldk

Maybe a slightly larger quiet study area

Consider the midterm and final weeks which students need a space to study. Having the VRC open later during those weeks could be beneficial to student veterans and their success on campus.

Nothing they are doing great

Stop being so anti-LGBTQ.

Be more willing to reach out to dependents

Free food

More space

Continue what it has done in the past making sure that Veterans are a priority.

#### Sell snacks again

Quiet space be quiet Vs gossip space (students that frequently hang out there). Makes it uncomfortable for those of us that do not really make use of that space and seldomly stop by for quiet space with minimal distractions.

Bigger study area

I think it is a good place to network and socialize and be a part of something, however as an introvert, I have not used other features that VRC offers.A

Is all the code switching really necessary? If so, hold a Spanish as a Second Language (SSL) workshop.

N/A

The VRC does an outstanding effort to reach out to Veteran students. Unfortunately, I do not take full advantage of all the services or the Center itself. That is something I plan to work on during this last year here.

I do not visit the VRC often, based on past experiences at previous college I found the VRC very uncomfortable. Strong use of profanity language and silliness. I like a fun enviroment where people can be relax and joyful. My experience was that the relaxed supervision interfered with interactions with the veteran student workers not taking and properly keeping documents secure and safe. I have not experienced this type of behavior at the VRC CSULA office. Thank you for professionalism

It is good if there was a copy machine that would be great .

Enforce silence in the computer room, ask people on their phone or having a conversation to step outside, close the door and/or remind people to close the door. Do NOT let people use chairs for their pack (leave them available for people to sit). Don't let one person spread their stuff all over a table, discouraging others from sitting there. Do NOT leave it up to the students, but actually look in the computer room and enforce these guidelines!

Our program starts at 0700 and we only come in on Fridays. It would be nice if the VRC could be open earlier so I could get a coffee, collect my schoolwork and gather my thoughts for the day.

No complaints, as it feels very inclusive. A slightly larger "quiet room" to fit more students for study could be useful if possible.

I would say that the VRC is very helpful and a welcoming place for vets between classes. I would only suggest that staff members stress no cursing in the center. The staff is not curing but some of the vets that I see there frequently curse a lot in the center when having conversations that make the vets trying to relax disturbing.

Supplementing a new printing station and more accessible computers stations.

We need a bigger place since there are a lot of veterans come in and out everyday => It is hard to stay focus while we are trying to study here. Also, we need more computer.

Locker room talk is part of the military culture however sometimes there are some veterans that get out of hand and start to personally offend others. Intervention from staff, simply saying keep it down or having mental health resource information to help that veteran to learn how to express him or herself in a more socially appropriate manner might help. Cussing is fine as long as it's not degrading females or another veteran.

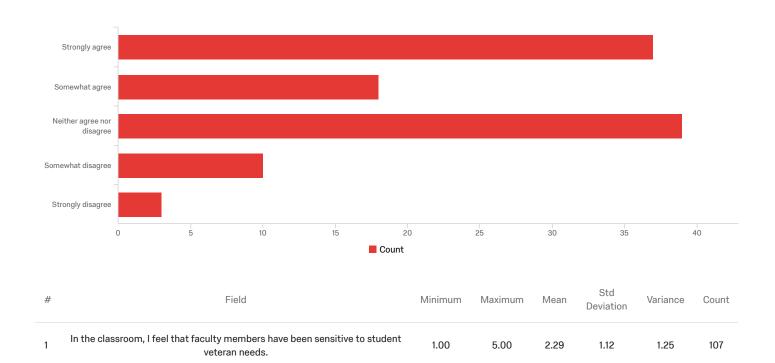
I know it may be difficult but if the VRC offered snacks like the USO does that would be nice. Not full course meals or anything just snacks or something to munch on.

Install a sink for our plates, reach out to local vendors to see if they'd donate snacks that are close to expiring. Contact other vendors for drinks at the VRC....such as red bull, Pepsi, coke

Stop talking out loud in the lunch area while people are studying in the computer lab. People start laughing and talking very loud.

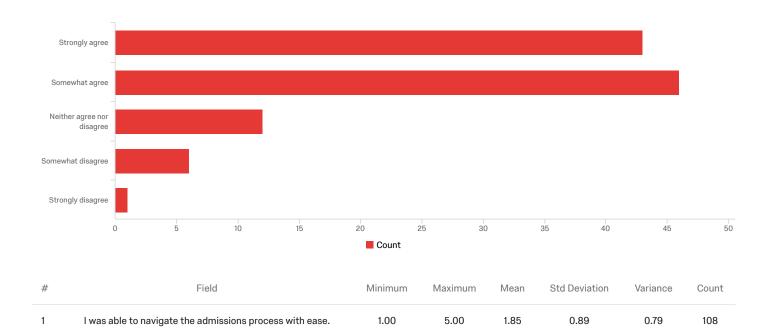
Showing records 1 - 41 of 41

Q59 - In the classroom, I feel that faculty members have been sensitive to student



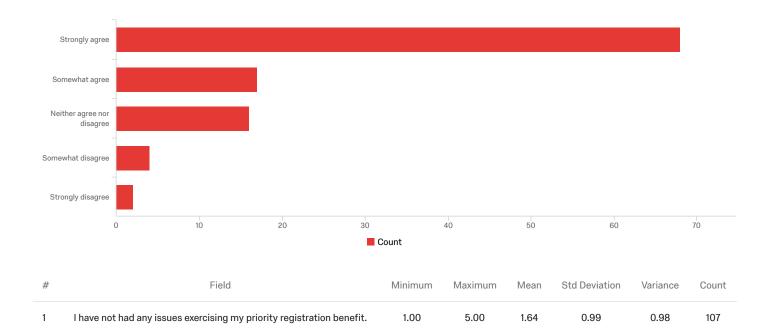
veteran needs.

#	Field	Choice C	ount
1	Strongly agree	34.58%	37
2	Somewhat agree	16.82%	18
3	Neither agree nor disagree	36.45%	39
4	Somewhat disagree	9.35%	10
5	Strongly disagree	2.80%	3
			107



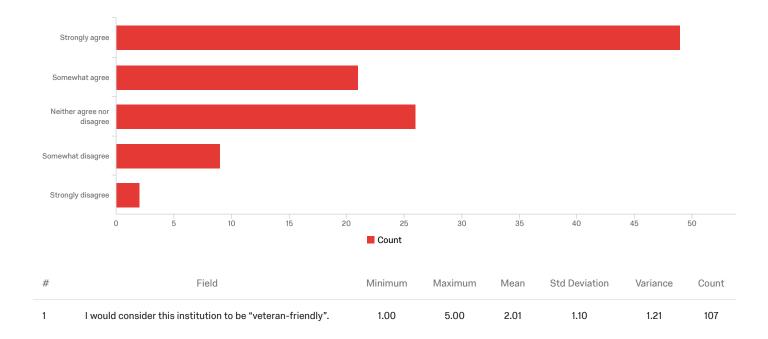
Q57 - I was able to navigate the admissions process with ease.

#	Field	Choice C	ount
1	Strongly agree	39.81%	43
2	Somewhat agree	42.59%	46
3	Neither agree nor disagree	11.11%	12
4	Somewhat disagree	5.56%	6
5	Strongly disagree	0.93%	1
			108



Q58 - I have not had any issues exercising my priority registration benefit.

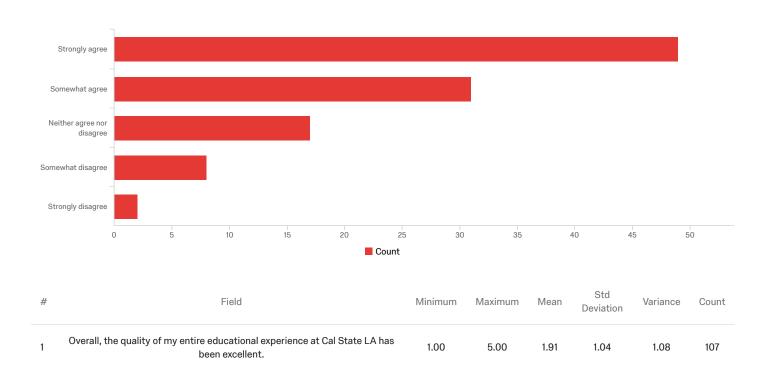
#	Field	Choice C	ount
1	Strongly agree	63.55%	68
2	Somewhat agree	15.89%	17
3	Neither agree nor disagree	14.95%	16
4	Somewhat disagree	3.74%	4
5	Strongly disagree	1.87%	2
			107



Q60 - I would consider this institution to be "veteran-friendly".

#	Field	Choic Cour	
1	Strongly agree	45.79%	49
2	Somewhat agree	19.63%	21
3	Neither agree nor disagree	24.30%	26
4	Somewhat disagree	8.41%	9
5	Strongly disagree	1.87%	2
			107

Q61 - Overall, the quality of my entire educational experience at Cal State LA has been



excellent.

#	Field	Choic Coun	
1	Strongly agree	45.79%	49
2	Somewhat agree	28.97%	31
3	Neither agree nor disagree	15.89%	17
4	Somewhat disagree	7.48%	8
5	Strongly disagree	1.87%	2
			107
	Showing Rows: 1 - 6 Of 6		

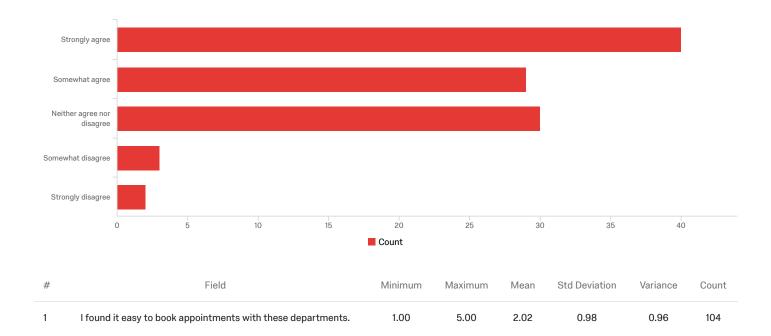
Q63 - I have used the services at the following campus departments: (Select all that



apply)

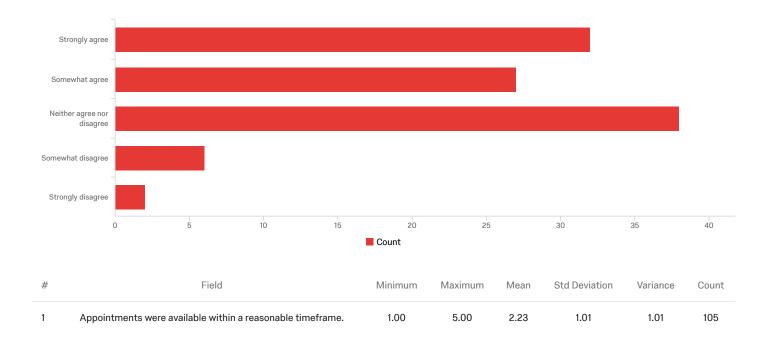
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225



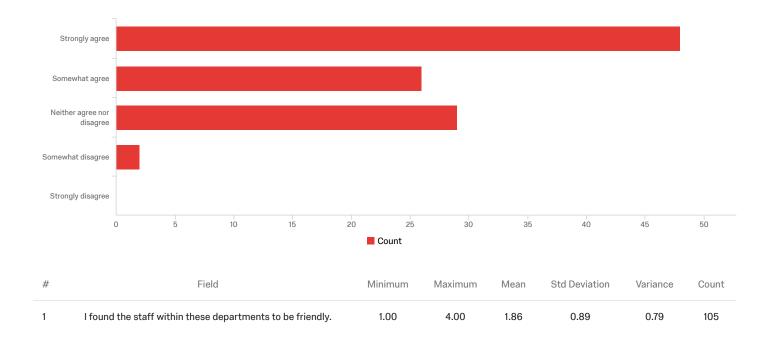
Q64 - I found it easy to book appointments with these departments.

#	Field	Choice C	ount
1	Strongly agree	38.46%	40
2	Somewhat agree	27.88%	29
3	Neither agree nor disagree	28.85%	30
4	Somewhat disagree	2.88%	3
5	Strongly disagree	1.92%	2
			104



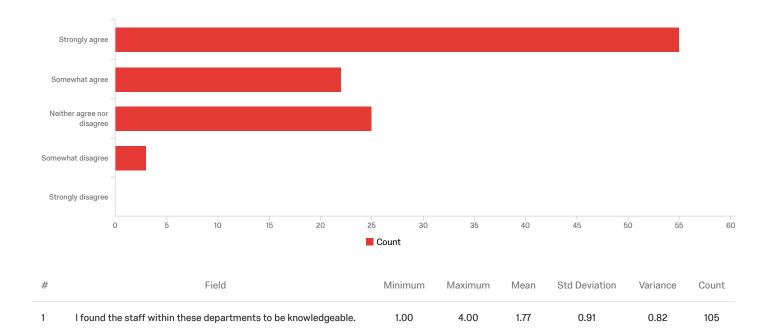
Q65 - Appointments were available within a reasonable timeframe.

#	Field	Choice C	ount
1	Strongly agree	30.48%	32
2	Somewhat agree	25.71%	27
3	Neither agree nor disagree	36.19%	38
4	Somewhat disagree	5.71%	6
5	Strongly disagree	1.90%	2
			105



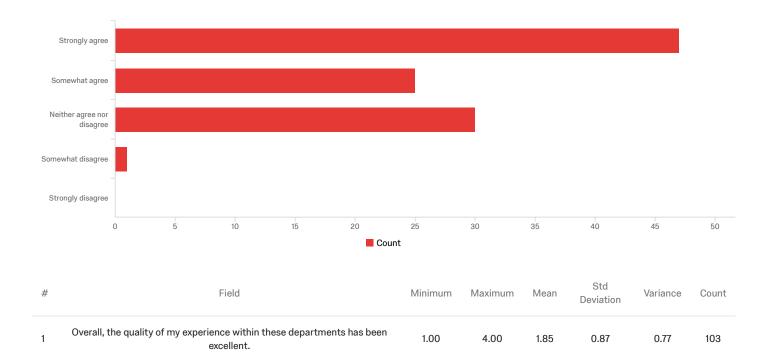
### Q66 - I found the staff within these departments to be friendly.

#	Field	Choic Cour	
1	Strongly agree	45.71%	48
2	Somewhat agree	24.76%	26
3	Neither agree nor disagree	27.62%	29
4	Somewhat disagree	1.90%	2
5	Strongly disagree	0.00%	0
			105



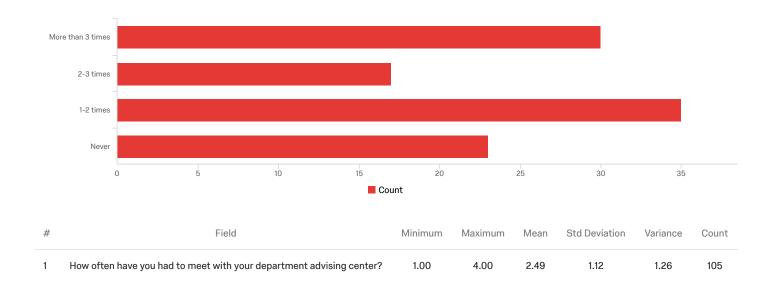
Q67 - I found the staff within these departments to be knowledgeable.

#	Field	Choice C	ount
1	Strongly agree	52.38%	55
2	Somewhat agree	20.95%	22
3	Neither agree nor disagree	23.81%	25
4	Somewhat disagree	2.86%	3
5	Strongly disagree	0.00%	0
			105



Q68 - Overall, the quality of my experience within these departments has been excellent.

#	Field	Choice C	ount
1	Strongly agree	45.63%	47
2	Somewhat agree	24.27%	25
3	Neither agree nor disagree	29.13%	30
4	Somewhat disagree	0.97%	1
5	Strongly disagree	0.00%	0
			103



### Q70 - How often have you had to meet with your department advising center?

#	Field	Choice C	ount
1	More than 3 times	28.57%	30
2	2-3 times	16.19%	17
3	1-2 times	33.33%	35
4	Never	21.90%	23
			105

# Q71 - What are some reasons for which you have had to meet with your department

### advising center?

What are some reasons for which you have had to meet with your department a...

Chaqea d naironChaque da na la case air any of my military achole case achole que case.Schaduing, Work StudyClass chadule and career prospectsProgram planClass Schaduling and exploring career optionsChaduin appleationArking for class achedules and graduationClass Schaduling, appleation for graduationClass Chaduling, appleation for graduationClass achedulesClass achedules </th <th>advising</th>	advising
Scheduling, Work Study         Class schedule and career prospects         Program plan         Class Scheduling and exploring career options         Graduation application         Arkising for class schedules and graduation         Course planner         class scheduling         Ackeduling, work Study         Course planner         class scheduling         Cheduling: application for graduation         Cademic Advisement         Educational plans for the VA         Class schedule         Advising         Application         reded advise with my classes         planning         forduation alsem in annual progression checks         planning         planning	Change of minor
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Pogram plan         Class Scheduling and exploring career options         Orduution application         Arkising for class schedules and graduation         Course planner         class scheduling         Scheduling: application for graduation         Karden Explored for Graduation         Cadexinic Advisement         Facestonal plan for the VA         Calses schedules         Facestonal plan for the VA         Cadexinic Advisement         Facestonal plan for the VA         Facestonal pla	Scheduling, Work Study
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classes         Academic Advisement         Educational plans for the VA         Class scheadule         Classes         cd plan         classes         Needed advise with my classes         planning         planning         planning         blanning         Schedule planning	class scheduling
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Educational plans for the VA Class scheadule Ed plan classes Needed advise with my classes planning planning planning schedule planning	classes
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Ed plan   classes   Needed advise with my classes   planning   Graduation and semi annual progression checks   planning   Schedule planning	Educational plans for the VA
classes Needed advise with my classes planning Graduation and semi annual progression checks planning Schedule planning	Class scheadule
Needed advise with my classes         planning         Graduation and semi annual progression checks         planning         Schedule planning	Ed plan
planning         Graduation and semi annual progression checks         planning         Schedule planning	classes
Graduation and semi annual progression checks planning Schedule planning	Needed advise with my classes
planning Schedule planning	planning
Schedule planning	Graduation and semi annual progression checks
	planning
Credits	Schedule planning
	Credits

Because I was advised to take a course I do not require for my degree and the representative told me not to tell the VA.

Adjust or change major

To make sure I was on track for graduation half way through and for also the graduation check.

Making sure I am on track to graduate

Making sure I'm on track to graduate.

Classes

Grad check

Advice

Graduation requirements

Add classes

Change of major, paperwork and degree guidance. Love Elizabeth V at NSS

Academic advisement

General advising

Talking about my classes and what to do in the future

Choosing a major, making sure I'm on the path to graduate, which classes i should be taking

Incomplete education plan; checking curriculum requirements

Graduation status

Degree requirements

Regular advising

Graduation check

Mandatory for grad check or mandatory for something else

guidance with courses

Classes

General information

Fixing transfer credits, general advisement, waivers.

Academic reasons

Adjusting or changing major

**General Advising** 

Education plan

VA educational plans, academic advisement

Class scheduling, questions about minor/certificate

To set up an Ed plan

Making sure i'm on the right track.

Academic advisement

Adding major

To register for classes

To make education plan

Class schedule and degree progress

Not knowing what classes to take.

classes and or processes

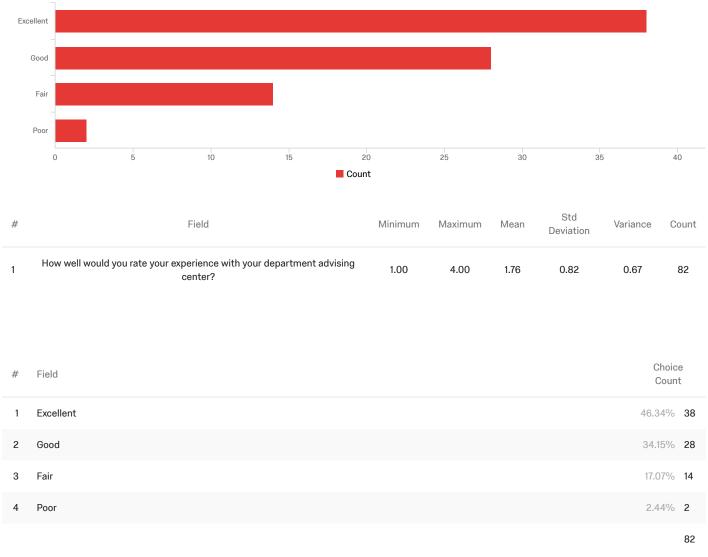
For class advising

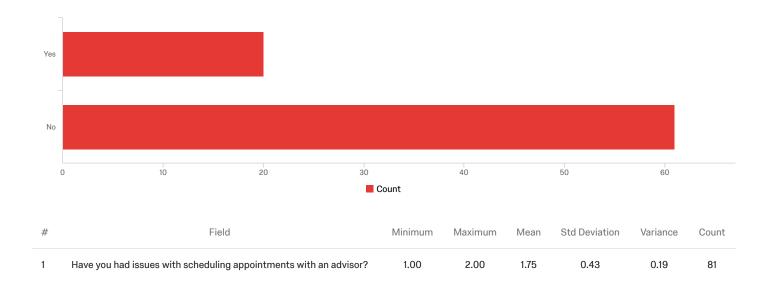
VA certification

Career

Showing records 1 - 67 of 67







### Q73 - Have you had issues with scheduling appointments with an advisor?

#	Field	Choice Count	
1	Yes	24.69%	20
2	No	75.31%	61
			81

### Q74 - What types of issues have you had with scheduling an appointment with an

#### advisor?

What types of issues have you had with scheduling an appointment with your...

Availability
Appointments are only available in the afternoons.
Sometimes I have to wait over a month to meet with someone because no appointments are available
To long to make appointment
have been wait for over 30 mins
confuse on department location
Finding the link on the Cal State LA website to make an appointment.
The site wouldn't let me during the summer
No appointments available
The online appointment site
Availability
The appointed adviser is not available
Difficulty getting a time and when I did get a time my appointment got cancelled.

Not available to set an appointment

Showing records 1 - 14 of 14

Q75 - How well would you rate your experience with communication via email within your

department advising center?



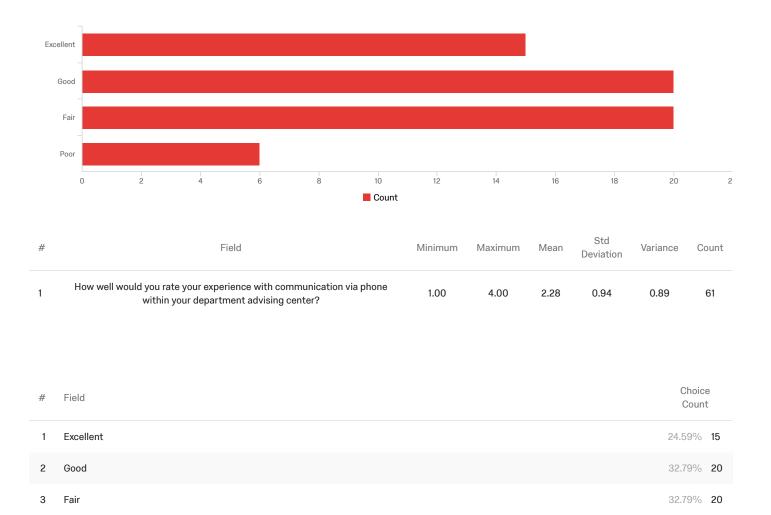
1	Excellent	37.33%	28
2	Good	36.00%	27
3	Fair	24.00%	18
4	Poor	2.67%	2
			75

Q76 - How well would you rate your experience with communication via phone within your

department advising center?

4

Poor



Showing Rows: 1 - 5 Of 5

9.84% **6** 

61

## Q77 - What changes would you like to see in your department advising center?

What changes would you like to see in your department advising center?

No Suggestions at this time
None
More advisors for the program.
Possibly allowing us to explore more in depth about career options rather than saying what jobs are available.
More available appointments
na
Knowledgeable staff for my major
More availability
Priority advisement slots for veterans
More counselors capable of giving help.
have more advisors
I think it doesn't need to change
please advise the local for different major
N/A
be specific on what major should go what location
Have the university take it more seriously
They should consider transfer students education. Especially, military education. I am taking courses that are covering a lot of material I have already covered in previous courses or training.
N/A
More counselors to provide advising
None it's great
Have the student aids be more knowledgeable about everything, especially when they're talking on the phone.
Repeated check ins with students in the department
N/a
More availability
Possibly more student workers to pick up the phone and to answer questions
A better process so that appointment personnel don't have to wait in the same line as those trying to set up appointments or other.

Reaching out to students to see how they are

A more centrallized location

It should be staffed with people who actually know the graduation requirements for programs of study.

None

**Better Communication** 

To help students if the website has problems

None

More staff so its easier to be seen on the same day

N/a

n/a

No comment.

N/A

Possibly more staff. They seem overwhelmed with inquiries at times.

Easy access to book an appointment online

More walking hours in the afternoon.

More availability

Need to be present

More assurance. I know we students are adults and should figure it out on our own but I honestly don't know what classes to take and find myself guessing what to take I'd rather just be sure that way I do not waste time.

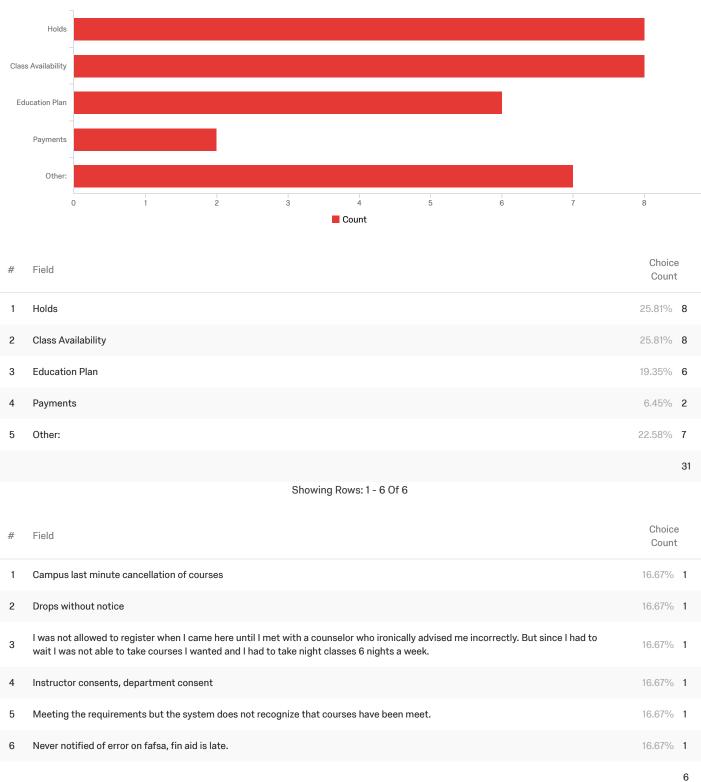
More support for va paperwork (ed plans)

Showing records 1 - 45 of 45

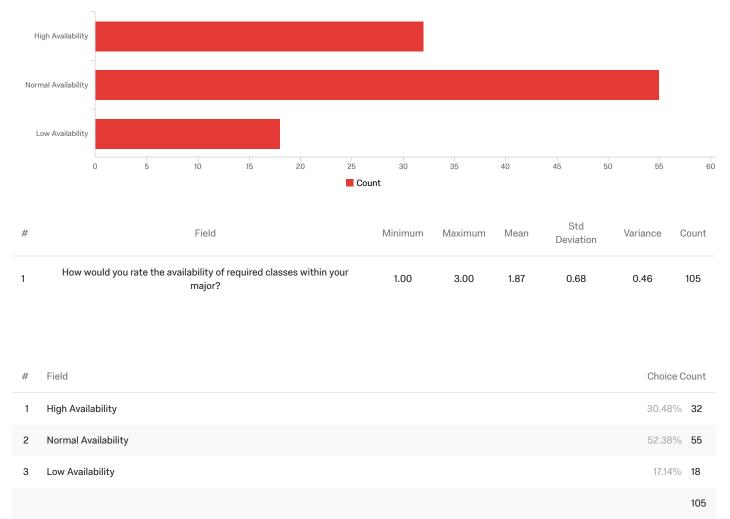


## Q79 - Have you had any issues registering for classes?

#	Field	Choice Count	
1	Yes	21.90%	23
2	No	78.10%	82
			105



#### Q80 - What are some reasons for having issues registering for classes?



Q81 - How would you rate the availability of required classes within your major?

### Q82 - What changes would you like to see in regards to class selection?

What changes would you like to see in regards to class selection?

more times the class is available
No Suggestions
Better time slots
NA
Having more classes open that are in the morning rather than in the afternoon/evening
My major has many night and Saturday classes offered but I would rather have Mon-Thurs morning classes.
More sections
Not sure yet
none
More options for what time and day to take a class would be helpful
More times during the day instead of only one class for the semester in the evening. Having a morning afternoon and evening would be great.
Offer more classes
stay the same
need more classes selection
need more classes selection
More available classes for upper division students
Available in all semesters
Provide more electives. The options for the major are few in number.
I've noticed over the years not as many upper division major classes have not been offered.
None
A button in the menu that puts the classes in order of the time the take place
N/a
More ethnic studies classes.
Notification of class cancellation ASAP and that sequence courses at different locations do not end and the other begin at the same time.

Change the number of students needed to not cancel a class. There seems to be a misunderstanding between the departments/colleges, the register office, and the financial aid office that causes classes to be cancelled. This impedes students from successfully meeting their individual criteria to complete their degree/certificates.

None

More classes available so people can choose to do only classes m/w or only classes t/th

Some classes are rarely offered

None

More availability

The priority registration makes it possible for me to get into courses so I do not have any reccommendations for changes

more times for classes

More sections in classes that are too full.

I'm not a regular student. I don't know.

none

More sections open on high demand classes (i.e. CHEM 3500, KIN4650)

More class/ Professor allow to add.

availability in both fall and spring.

More classes upper division courses offered in Winter and summer

More graduate class offerings

I know it is limited due to low enrollment in music, but I would like to see some classes offered at a variety of times and both semesters rather than Fall or Spring only and only offered at a certain time.

#### none

Have a variety of classes available for night and day schedules

Showing records 1 - 43 of 43

Q84 - How would you rate the communication via email with your department for your

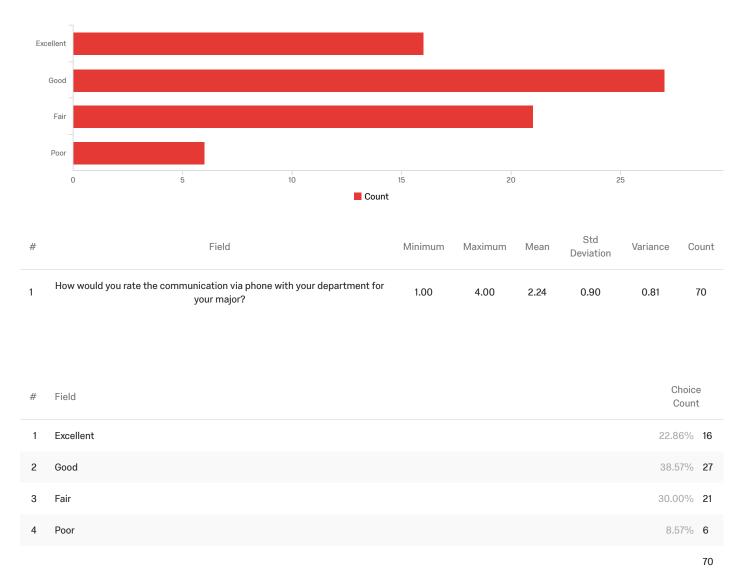


major?

		00011	-
1	Excellent	36.56%	34
2	Good	40.86%	38
3	Fair	17.20%	16
4	Poor	5.38%	5
			93

Q85 - How would you rate the communication via phone with your department for your





### Q86 - What changes would you like to see within your department for your major?

What changes would you like to see within your department?

No Suggestions
resources for the three year program in regards to food options, department availability
None
NA
Overall, I have had a great experience. No changes necessary.
Less Saturday classes
Not sure yet
none
More classes taught for those in high demand
None. I'll be done next semester. Let everyone else suffer. Obviously the school don't care.
Allow walk-ins for vets
no changes
be specfic on what major goes what location
N/A
need more job relatives internships
More engaging and accommodating
I think the department as well as the school in general should cater to non-traditional transfer students more. My money is worth the same as other students, yet I'm treated like I'm child (attendance), I'm placed in courses that I have seen most of the material for, etc. Also, why do I have professors assigning me to go watch lectures online every week created by someone else? I'm paying the school to teach me, not audacity. Supplementing is fine when it's not used for entire course lectures. I pay the school, not that company. Have your professors lecture, some of them are being lazy.
None
More counselors to provide advising
None
A newsletter or something that makes the department feel more like a community
N/a
Only changes I would like to see is better funding for my department.
Pay attention to the overlap in time of sequence courses that are not being held at the same location and notifications of change of staff to students

already enrolled in the course

More classes

Broader range of ethnicities in staff.

N/A

We need more full time/tenure bound faculty members. I do not want to see my department, class, or major disappear.

None

Be more friendly to students

The dept head doesn't seem to do anything, lets faculty volunteer for tasks, but doesn't ensure tasks are being completed. They do NOT communicate with each other or with the students. HORRIBLE planning! They have ONE person doing everything (Florita) even though its NOT her job, but they have staff all over the dept. Unable to delegate, communicate, or provide guidance. Fire the dept head and hire better leadership.

N/a

Be more organized with the program. Have instructors on the same page.

More counselors for same day appointments

more welcoming

None

Check in with students

N/a

I don't have a major.

N/A

none

Need more class and need more internship job

more informational sessions about the non traditional credential routes. It was very confusing at first.

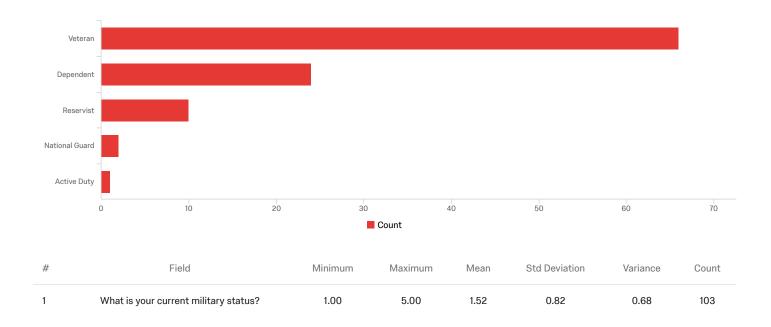
The ladies at the front desk could be a lot more approchable.

To review advising department goals and objectives.

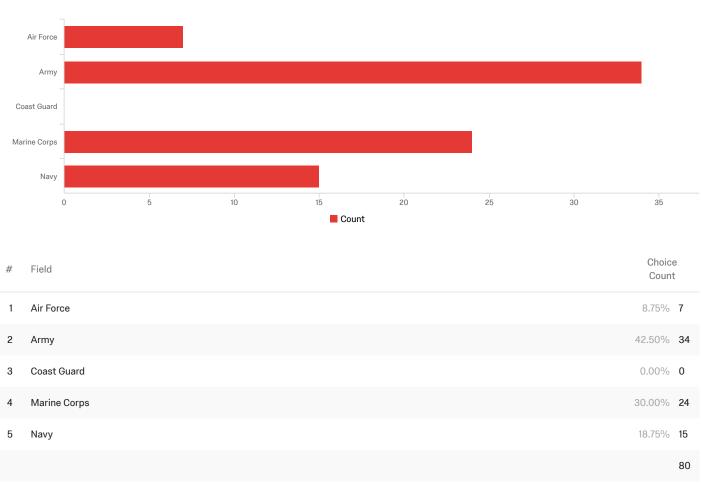
none

Showing records 1 - 46 of 46

## Q88 - What is your current military status?



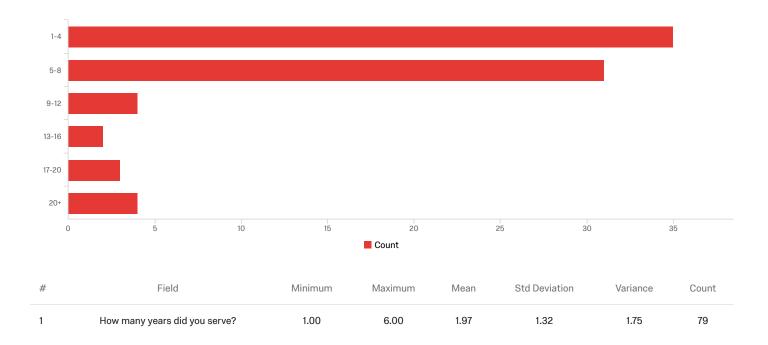
#	Field	Choice C	ount
1	Veteran	64.08%	66
2	Dependent	23.30%	24
3	Reservist	9.71%	10
4	National Guard	1.94%	2
5	Active Duty	0.97%	1
			103



Q89 - In which branch (or branches) of the U.S. military have you served? (Select all that

apply)

## Q90 - How many years did you serve?



#	Field	Choic Coun	
1	1-4	44.30%	35
2	5-8	39.24%	31
3	9-12	5.06%	4
4	13-16	2.53%	2
5	17-20	3.80%	3
6	20+	5.06%	4

79

### Q91 - What was your military rank upon separation or what is your current rank if still

### serving?

What was your military rank upon separation or what is your current rank if...

E-5
corporal
E-5
Corporal
Corporal
Lance Corporal
E4
Specialist
Specialist
Specialist E4
Master Sergeant
E4
E6
Corporal
E-4
E6
E-6
E-4
e4
E5
E-3
e4
SGT. E-5
Corporal
E-4

E-4

Corporal
E-4
E-5
Spc
Corporal
SGT
E6
E5
E-4
Specialist (E-4)
E5
Lcpl
E-4
E-4
E4
Sergeant
Specialist
cpl
E5
E-6
Senior Airman
E5
E-4
1SG
E-5
MSGT
Specialist
E4
E5

E-4
Specialist
E-4
E5
Specialist
E-5
specialist
SPC
PFC

Showing records 1 - 64 of 64

## Q92 - How long after high school (in years) did you begin your college education?

If separated, how long did you wait to begin higher education?

8years
8
1 year
7yrs
4
2
1
20
1
Same year
4
19 years
a year
15
4
12
20
1
1
1
0
3
1
3
5
6
0

8 years
0
4
0
Six years after high school
10 years
14 years
Idk. On and off. Nowabout 15
13
8
7
l attended college after high school.
3
5
2 years
10
10
After graduation from High school I attended college.
5
Imediately
9
20
0
14 years
7
8
6
18
2-3 months after

#### 

4			
3 months			
within 1 year			
4			
6			
7			
Immediately			
15			
0.5			
0			
immediately			
1			
4			

Showing records 1 - 69 of 69

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View

View

Q102 - You have reached the end of the survey. If you would like to be included in the

drawing, please select Yes. If you would like to opt out, please select No.

This page will not appear in public reports and will be deselected by default in report exports.

Q102 - You have reached the end of the survey. If you would like to be included in the

drawing, please select Yes. If you would like to opt out, please select No.

 This page will not appear in public reports and will be deselected by default in report exports.
 View

**End of Report**